

GOA TOURISM DEVELOPMENT CORPORATION LTD.

APPOINTMENTS

GENERAL INSTRUCTIONS TO THE CANDIDATES:-

Candidates must read all the instructions given below carefully before filling of the form. They must fill the form strictly according to the instructions.

1. APPLICATION FORM

Send the application in the form appended hereto.

Application other than the one appended hereto will not be entertained.

2. FILLING UP OF THE APPLICATION FORM

(Please read the entire application form carefully before filling).

- a) All the questions to be answered as YES or NO should be filled in by a tick mark (√) in the block provided and other items in the application by numbers or words. No item/question should be left blank or wrongly filled as the information furnished therein would be used or deciding the eligibility and suitability of the candidates for being called for the interview.
- b) Applications not filled correctly, completely and as per the instructions are liable to be rejected and the onus of such rejection would be on the candidates himself/herself. The Corporation will not entertain any claims after such rejection.
- c) The application form should be filled in own legible handwriting and the Two photographs should be attached to the application form (One Pasted on page No. One and other Stapled on Page No 1 only).
- d) At the end of the application candidate should put his signature and name, without which the application will not be considered at all.

3. CERTIFICATES TO BE ATTACHED

- a. Copies of certificates should be attached in support of information given in the form where necessary. Any information contained in the attached certificate shall not be considered unless it is claimed in the application form.
- b. The candidate shall attach a copy of birth certificate or any other certificate in support of his/her birth date. The candidate should be within prescribed age limit on the closing date of the receipt of the application.
- c. Candidate shall attach certificates for participation at State/National Level competitions.

NO ORIGINAL CERTIFICATE SHOULD BE ATTACHED TO APPLICATION FORM. Instead the candidate may send 'SELF-ATTESTED XEROX COPIES OF THE CERTIFICATES'. The copies should be legible and fresh.

However, the candidate will have to produce all the relevant original documents as and when requested by Corporation.

Applications not supported by relevant copies of certificates or without their attestation are liable to be rejected and no correspondence/representation will be entertained against the rejection.

4. APPLICATION FROM “IN SERVICE” CANDIDATES

The candidate working in the Government, local self Government, semi Government, autonomous bodies or establishments, co-operative sector, public sector, Government Corporations, Government companies or any other Department/body, establishment or institutions being an instrumentality of the Government may submit his/her application directly to the Corporation.

However, the candidate should inform his/her employer about his/her submitting the application to the Corporation. The employer should also be notified to communicate their “No Objection” for consideration of the application by the Corporation within fifteen (15) days from the closing date and non-receipt of such communication will be treated as deemed to be approval from the employer. Employer should be also informed that any objection by the employer received after fifteen (15) days from the closing date will be rejected by the Corporation. The candidate should necessarily attach a Xerox copy of letter made to employer duly acknowledge for issue of NOC.

5. ADDRESS TO WHICH APPLICATION SHOULD BE SUBMITTED/SENT

The Application may be submitted by Hand Delivery or by Registered Post or Speed Post only.

Application submitted/send by any other mode will not be accepted/considered and no correspondence/representation will be entertained for non-acceptance/non-consideration.

(a) Application should be sent to the following address:-

**The Managing Director,
Goa Tourism Development Corporation Ltd.,
3rd Floor, Paryatan Bhavan,
Patto Plaza,
Panaji-Goa.403 001.**

(b) On the top left corner of the envelope on the address side the following details relating to the application should be superscribed:-

1. Name of the post :
2. Year :
3. Source of advertisement:

6. CLOSING DATE FOR RECEIPT OF APPLICATIONS

(a) Application duly completed, should reach the Corporation on or before the last date prescribed, (herein for the sake of brevity referred to as ‘Closing date’).

(b) Application received after the closing date will be summarily rejected and no correspondence/representation will be entertained against the rejection.

7. ACKNOWLEDGEMENT

Please send a **self addressed post card** with the application. **Write on this card the advertisement number, Serial No. of the post and name of the post applied for.**

This card will be used by the Corporation for acknowledging receipt of the application indicating the **registration number** allotted to the candidate. If this card is not received within a fortnight from the closing date, the candidate may write to the Corporation by furnishing details of the post applied for,

advertisement number and serial number of the post. Applications will be acknowledged only on the card attached. Receipt of application without the postcard will not be acknowledged.

8. ELIGIBILITY CRITERIA

A. FOR THE POST OF RECEPTIONIST

Essential:

1. Three-years Diploma in Hotel Management from a Government recognised Institute or equivalent. **OR**
Graduate from any faculty with minimum One-year experience in front office / Reception in any Hotel which has 'A' / 'B' / 'C' Category certificate by Department of Tourism, Government of Goa OR equivalent hotel in category of 5/4/3/2 star registered with any state Government or Ministry of Tourism OR one year experience as front office Receptionist/ Executive on passenger cruise liner.
2. 6 months course in Computer Applications from Govt. recognised institution
3. Knowledge of Konkani

Desirable:

1. Knowledge of Marathi

Remarks:

Age Limit for the above post: as prescribed by the State Government.

Candidate should possess the prescribed essential educational and other qualification/s on the date of submitting the application. Candidate not possessing the minimum essential qualification/s will not be eligible and his/her application will not be considered. Candidate should note that the prescribed essential qualification/s are minimum and mere possession thereof does not entitle the candidate to be called for the selection process.

In case the numbers of applications are substantially more than the number of posts advertised in each category, GTDC may hold a written test for the eligible candidates and marks obtained in such exams will final.

Those who are awaiting their results of their examinations or those who are about to acquire the Prescribed essential qualification after the closing date need not apply and at any rate, their candidature will not be considered.

9. CANDIDATES TO CONFIRM THEIR ELIGIBILITY THEMSELVES

Candidate is advised to satisfy and confirm himself/herself before applying, that he/she possesses the minimum essential qualification/s and experience qualification/s and experience prescribed (if any) for the post. Similarly the candidate is advised to give correct and exact information about the desirable qualification/s expected (if any) for the post applied. No inquiry asking for advice as to the eligibility will be entertained.

10. SELECTION PROCESS

Depending upon the requirements of the post, the number of applications received and under other relevant circumstances, the Corporation will conduct the examination as per OM no 1/6/83-PER (Vol.II) Pt.(a)/143 dated 14/01/2019.

Syllabus of the examination for the post of Receptionist

Sr. No	Syllabus	Marks
1	General knowledge	25
1.	Knowledge of Tourism Industry/culture/history of State of Goa	50
3.	Knowledge of Computers	25

11. WARNING AGAINST MISCONDUCT

Do not furnish false particulars or information. Do not suppress any material information.

Do not create, fabricate, alter, or tamper with any of the document or with the attested copy submitted. If there is any inaccuracy or discrepancy between documents, an explanation regarding this discrepancy should be submitted by the application itself. In case the candidate is known by different names/surnames, he/she should produce suitable proof such as marriage certificate or divergence certificate from the Competent Authority.

A candidate who is or has been found by the Corporation to be guilty of obtaining support of his candidature by any means, or of impersonation, or of procuring or submitting fabricated documents or documents which have tampered with, or of making statements which are false or of using unfair means during a test, or of writing irrelevant matters including obscene language or pornographic matter in answer papers or of misbehaviour in any manner in the examination hall or of harassing or doing bodily harm to the staff employed by the Corporation for the conduct of test or of attempting to commit or abetting the Corporation of all or any of the acts specified above, may, in addition to rendering himself/herself liable to face criminal prosecution, be liable:

- a) To be disqualified by the Corporation for selection for the post for which he/she is an applicant; or
- b) To be debarred either permanently or for a specified period from any examination, or selection held by the Corporation; or
- c) For disciplinary action under the appropriate rules, if she/he already is in Government service.

12. MEDICAL FITNESS

Selected candidates are subject to medical test prescribed by the Government, before their appointment. If he/she is found to be medically unfit for the post, he/she will not be eligible for appointment by Goa Tourism Development Corporation though selected by the corporation.

13. ANTECEDENTS AND GENUINENESS OF CERTIFICATES

Selected candidates are subject to enquiry by the Corporation into their antecedents and verifications of the genuineness of the certificates of qualifications, before their appointment.

14. JOINING TIME

The candidate selected for a post and required to join duty should report for duty within the specified time as per the appointment order from the Goa Tourism Development Corporation. The period of joining time to be allowed to the candidate will be at the discretion of The Goa Tourism Development Corporation (which normally does not exceed two or three months). Failure to report for duty within the time limit prescribed by The Goa Tourism Development Corporation will lead to lapse of the order and the Corporation, cannot, in any way, come to the rescue of the candidate in such a situation.

15. ACQUAINTANCE WITH “F.Rs.&S.Rs.”

Candidates are advised to get acquainted with the Fundamental Rules and Supplementary Rules, in their own interest.

16. ELIGIBILITY OF THE CANDIDATES BELONGING TO SCHEDULED CASTES AND SCHEDULED TRIBES (SC & ST)

Candidates claiming to be belonging to Scheduled Castes/Scheduled Tribes should follow the Notifications issued by the Government of Goa from time to time in respect of the inclusion of his/her caste in the SC/ST category and for the purpose of obtaining caste certificate from the competent authority in the prescribed form. (Producing false/forged Caste/Community Certificates is a serious matter).

17. ELIGIBILITY OF THE CANDIDATES BELONGING TO OTHER BACKWARD CLASS (OBC)

Candidates claiming to be belonging to Other backward Classes should follow the Notifications issued by the Government of Goa from time to time in respect of the inclusion of his/her caste in the OBC category and for the purpose of obtaining caste certificate from the competent authority in the prescribed form. (Producing false/forged Caste/Community Certificates is a serious matter).

18. ELIGIBILITY OF THE CANDIDATES WHO ARE PHYSICALLY HANDICAPPED (PH)/DISABLED

Candidates claiming to be Physically Handicapped or Disabled should follow the Notifications issued by the Government of Goa from time to time in respect of the inclusion of the type of physical handicappers/disability permitted for the post and for the purpose of obtaining suitable certificate from the competent authority in the prescribed form.

19. ELIGIBILITY OF THE CANDIDATES WHO ARE CHILDREN OF FREEDOM-FIGHTERS

Candidates who are Children of Freedom Fighters are required to produce certificates from competent authority in the prescribed form in support of their claim.

20. The post/s reserved for Scheduled Castes or Scheduled Tribes, Other Backward Classes, Physically Handicapped, Ex-Servicemen and Children of Freedom-fighters will be advertised once or more than once depending on the policy of the Government from time to time and if there is no response to the advertisement or suitable candidate/s are not available, the post/s may be de-reserved or transferred to other category/categories including general category, thereafter.

21. MISCELLANEOUS

a. The Corporation will be within its rights to classify the numerous applications into certain categories.

b. The candidate who does not report for Examination in response to the Examination call sent by the Corporation, without sufficient cause conveyed to the Corporation in advance, will not be eligible to apply again to the same post should any further occasion arise.

c. The Corporation will not be responsible or any case of postal delay including receipt of the intimation by the candidates regarding examinations, or other tests. (Normally, the call letters are dispatched under certificate of posting or by registered post).

* **IMPORTANT NOTE:** The provision relating to the rejection of application, here before, on different counts are intended to ensure that applications forwarded are

complete and perfect and to avoid inconvenience and injustice that may be caused to any candidate forwarding a complete and perfect application.

Do's& Don'ts

Do's

A Before submitting the filled in application form, ensure

1. That you have correctly indicated Adv. No., Year and name of the post for which you are applying.
2. That you have filled all the relevant columns correctly.
3. That you have pasted your photograph firmly at the space provided.
4. That you have attached receipt of requisite denomination.
5. That you have signed the Declaration and mention the date and place.
6. That you have read the instructions before filling up the form.

B. Also do ensure that you dispatch the form sufficiently in advance to ensure that it reaches the Corporation office before the prescribed closing date.

Don't's

1. Do not use the photocopy of the Application Form.
2. Do not mark any stray marks on the Form.
3. Do not mutilate, scribble, tear, or wet the Form.

PLEASE DETACH THESE INSTRUCTIONS FROM THE APPLIATION FORM.

THANK YOU

WISH YOU BEST OF LUCK