

The particulars of facilities available to citizens for obtaining information, including the working hours of a library or reading room, if maintained for public use

Section 4 (1) (b) (xv)

Facilities available for obtaining information

Sr.No.	Facility Available	Name of Information	Place	Working hours
1	Reception Counter	Information related to booking of accommodation, tours, cruises, etc.	Head Office	The working hours are between 9.30 am to 5.45 pm with lunch break from 1.15 pm to 2.00 pm on all working days i.e. Monday to Friday (excluding public holidays, Saturdays and Sundays)
2.	Website	https://www.goa-tourism.com		
3	Reception Counter	Information related to booking of accommodation, tours, cruises, etc.	Panaji Residency, Mapusa Residency, Margao Residency, Vasco Residency, Calangute Residency, Colva Residency, Miramar Residency, Farmagudi Residency, Old Goa Residency, Mayem Lake View	Hotel operations are open for 24 hours in rotation