

# **Goa Tourism Development Corporation Limited Citizen Charter**

**Goa Tourism Development Corporation Limited (GTDC)** was set up on 30th March, 1982 to look after the commercial activities of the Government in the service industry of tourism in the state. The liabilities of the Government in the form of accommodation (hotels), vehicles, tours / other properties were transferred to Goa Tourism Development Corporation Ltd to run and to manage the same with a view to promoting, developing in the state and to carry out business and to manage/ tourism and the welfare of the employees transferred along with the assets of the Government. Goa Tourism Development Corporation. Ltd has come a long way having completed 41 years of successful operation in tourism sector and is one of the successful Corporations in the service industry in the State of Goa.

The company is governed by the Board of Directors appointed by the Government. The Board of Directors consists of 12 members. The shareholders consist of 7 members, all of whom are Government nominees. All the shares are held by the Governor of Goa, except 7 shares which are held by its nominees. The Managing Director is the Executive Head of Goa Tourism Development Corporation Ltd.

## **Quality Policy**

We at GTDC are committed:

- To provide our service to our customers to their complete satisfaction.
- To give value for money spent by our guest.
- To optimally utilize available infrastructure and human resources. To create & project a customer friendly & professional image.
- To comply with quality management systems.
- To periodically review established quality objectives.
- To continually improve and enhance effectiveness of quality management systems.

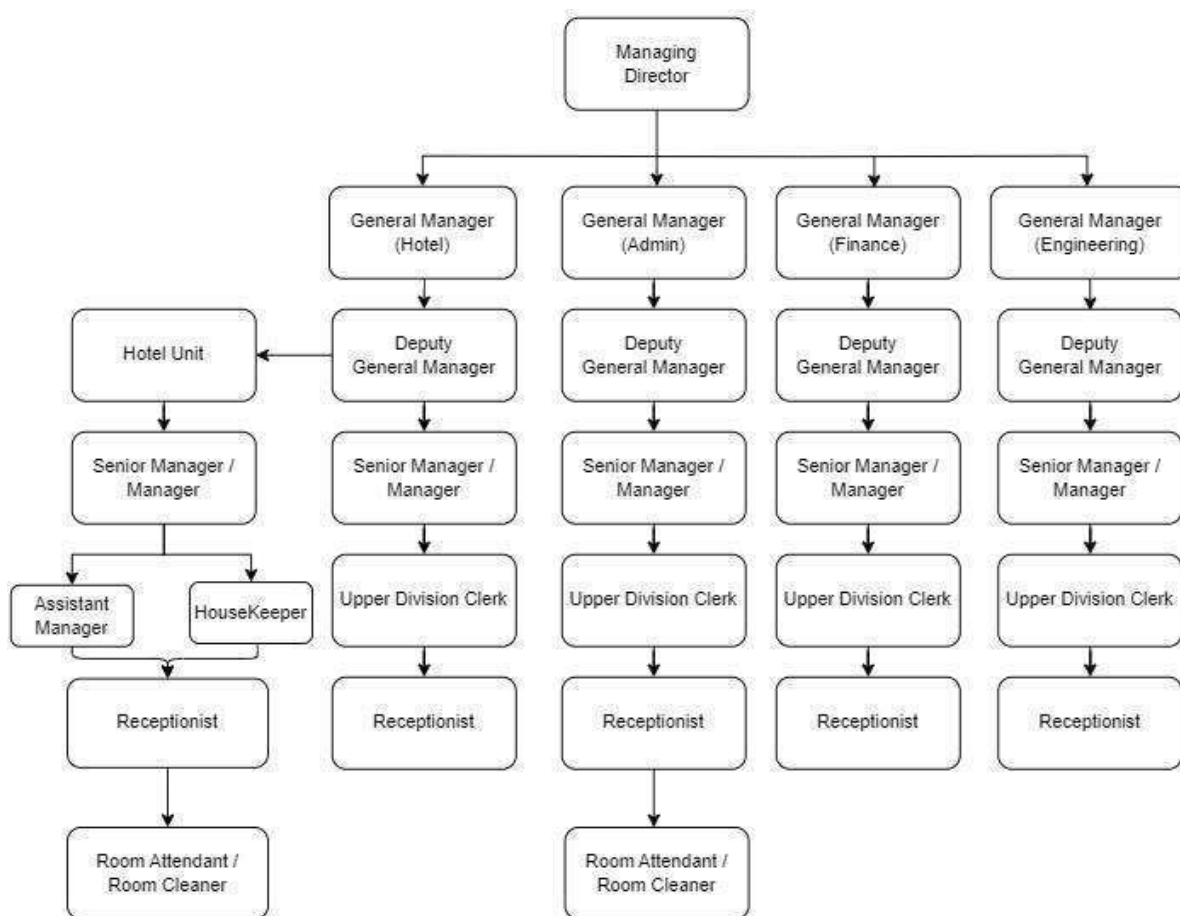
## **Mission Statement**

“At GTDC we strive to provide the finest Tourism related services to our guests. We vow never to sacrifice our professional integrity and to produce the highest quality work possible and pledge to stay true to it. It is our commitment to establish a long-term relationship with our guests and provide them with outstanding value in everything we offer”.

## **Vision Statement**

To be a trusted guide to visitors in Goa for all their travel needs, and be a perfect exponent of Goa's well-known hospitality.

## ORGANISATION STRUCTURE:



### Manpower training for the tourism industry

Annual training programs are conducted for staff of GTDC at all levels to enhance their professional and personal development.

### Grievance Redressal Mechanism:

Grievances to be addressed to the Executive Head i.e. Managing Director of Goa Tourism Development Corporation Ltd, who exercises all the powers conferred upon him under the Act.

### Important Contact Details

#### Goa Tourism Development Corporation Ltd,

Paryatan Bhavan, 3<sup>rd</sup> Floor, Panaji-Goa, India 403001

Tel: 0832 2437132/ 2437728/ 2438515/ 2438866

Fax: +(91)-(832)- 2437433

Email: reservations@goa-tourism.com

Website: www.goa-tourism.com

## CORPORATE OFFICE

### **Chairman GTDC**

Dr. Ganesh Gaonkar

#### **Chairman**

[chairman@goa-tourism.com](mailto:chairman@goa-tourism.com)

Tel : +(91)-(832)-2438063

Fax : +(91)-(832)-2437433

### **Managing Director GTDC**

Suneel Anchipaka, IAS

#### **Managing Director**

[md@goa-tourism.com](mailto:md@goa-tourism.com)

Tel Off: +(91)-(832)-24237159

Fax : +(91)-(832)-2437433

### **Engineering / Cruises**

Sachin Gore

#### **General Manager**

[sachingore@goa-tourism.com](mailto:sachingore@goa-tourism.com)

Tel Off: +(91)-(832) 2437132/ (832) 2437728/  
(832) 2438515

Mobile: + 91 94220575783

### **Hotels, Marketing & IT**

Gavin Dias

#### **General Manager**

[gavindias@goa-tourism.com](mailto:gavindias@goa-tourism.com)

Tel Off: +(91)-(832) 2437132/  
(832) 2437728/ (832) 2438515

Mobile: + 91 9922193395

### **Administration, Travel & Transport**

Laxmikant Vaigankar

#### **General Manager**

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Tel Off: +(91)-(832) 2437132/ (832) 2437728/  
(832) 2438515

Mobile: +91 9422442275

### **Company Secretary, Finance & Properties**

Kapil Paiguinkar

#### **General Manager**

[kapil@goa-tourism.com](mailto:kapil@goa-tourism.com)

Tel Off: +(91)-(832) 2437132/  
(832) 2437728/ (832) 2438515

Mobile: + 91 7798679838

### **Administration, Travels and Transport, Estate Manager Aguada Jail Complex**

Sandeep Gawas

#### **Dy General Manager**

Tel Off: +(91)-(832) 2437132 /(832)2437728  
/(832) 2438515

Mobile: +91 8698074929

### **Marketing, Hotels, IT & Public Relations**

Sajulo Narvekar

#### **Dy General Manager**

[deepak@goa-tourism.com](mailto:deepak@goa-tourism.com)

Tel Off: +(91)-(832) 2437132/ (832) 2437728/  
(832)2438515

Mobile: +91 9422847166

### **Finance & Properties**

Kundan D. Naik

#### **Dy General manager**

[kundan@goa-tourism.com](mailto:kundan@goa-tourism.com)

Fax: +(91)-(832)-2438126  
2437728/(832) 2438515

Mobile : +91 9822101365

### **GTDC Hotels, Tour & Cruise bookings reservations[at]goa-tourism[dot]com**

Tel Off: +(91)-(832)-2438866/

+(91)-(832)-2437701 /+(91)-(832)-2493530/  
+(91)(832)-2493531

**RESIDENCIES**

<b>RESIDENCY</b>	<b>DISTANCE</b>	<b>CONTACT NO</b>	<b>E-Mail id</b>
<b>PANJIM</b>	-Dabolim Airport 30 km -Karmali Rly St 12 km -KTC Bus Stand, Panaji 1 km	7887897524	<a href="mailto:panjimresidency@goa-tourism.com">panjimresidency@goa-tourism.com</a>
<b>MARGAO</b>	-Dabolim Airport 30 km -Margao railway station 2 km	7887897522	<a href="mailto:margaoresidency@goa-tourism.com">margaoresidency@goa-tourism.com</a>
<b>MAPUSA</b>	-Dabolim Airport 45 km -Tivim Rly station 8 km	7887897523	<a href="mailto:mapucaresidency@goa-tourism.com">mapucaresidency@goa-tourism.com</a>
<b>VASCO</b>	-Dabolim Airport 7 km -Vasco Rly station 100 mt -Panaji City 32 km	7887897525	<a href="mailto:vascoresidency@goa-tourism.com">vascoresidency@goa-tourism.com</a>
<b>CALANGUTE</b>	-Dabolim Airport 48km -Tivim Rly Station 16km -Karmali Rly Station 25km -Vasco Rly Station 46km -Margao Rly Station 46km	7887897528	<a href="mailto:calanguterresidency@goa-tourism.co">calanguterresidency@goa-tourism.co</a>
<b>MIRAMAR</b>	-Dabolim Airport 33 km -Karmali Rly St 14 km	7887897526	<a href="mailto:miramarresidency@goa-tourism.com">miramarresidency@goa-tourism.com</a>
<b>COLVA</b>	-Dabolim Airport 28km -Margao Rly St. 8km	7887897527	<a href="mailto:colvaresidency@goa-tourism.com">colvaresidency@goa-tourism.com</a>
<b>FARMAGUDI</b>	-Dabolim Airport 36 kms -Margao Rly St 22 kms -Panjim city 26 kms	7887897531	<a href="mailto:farmagudi@goa-tourism.com">farmagudi@goa-tourism.com</a>

<b>OLD GOA</b>	-Dabolim Airport 42km – -Margao Rly St 30km	7887897532	<a href="mailto:oldgoa@goa-tourism.com">oldgoa@goa-tourism.com</a>
<b>MAYEM LAKE VIEW</b>	-Panaji city 10km -Thivim Rly St 12km -Panaji city 24km	7887897556	<a href="mailto:mayemlake@goa-tourism.com">mayemlake@goa-tourism.com</a>

**PROPERTIES (excluding Residencies) OWNED BY GTDC:**

Sr. No.	Name of the property	Survey nos.	Area of land (In Sq. Mtrs.)	Build-up area (In Sq. Mtrs.)	Whether the property is allotted on Private Investment Mode/ Leave and License basis
1	Shopping Complex, Mapusa	P.T.Sheet 145, Chalta No.2/8 of City Survey Mapusa.			No
2	Godown at Farmagudi (2 shops)	Survey no. 220/0 of village Bandora taluka Ponda - Goa		553.5	No.
3	Britona Riverside		19,874.00	1,309.04	Yes
4	Land at Britonna (newly transferred land at Britonna staff quarters)	Survey no. 52/1-A of Village Penha da Franca Taluka Bardez Goa.	3,110.00	768.56	
5	Terekhol Fort Rest House	Survey no. 2/5(part), 2/9(part), 2/18(part) and 16/1(part), 2/63(part), 2/85, 2/93, 2/58(part), 2/76(part), 2/88, 2/77(part), 2/78(part), 2/81(part), 2/82, 2/80(part), 2/84(part), 2/86, 2/87, 2/90, 2/91(part), 2/94, 2/89 and 2/92 of village Tiracol taluka Pernem - Goa	53,081.00	1,369.13	Yes

		Survey no. 112/1(part), 112/2(part), 116/1(part) and 116/2(part) of village Querim taluka Pernem - Goa.			
6	Pernem Wayside Resort	Survey no. 186/15-A and 186/16-A of village Pernem taluka Pernem - Goa.	9,375.00	455.67	Yes
7	Shopping Complex, Calangute	Survey no. 176/1-B, 176/2, 176/3-A, 176/13-A, 176/14-A, 176/16-C, 176/17-A, 176/24 & 175/1-A of village Calangute taluka Bardez - Goa	3,769.00	816.7	Yes
8	Kiosk at Ramnathi	Survey no. 36/43 of village Bandora taluka Ponda - Goa	1000	No existing structures	No
9	Land, Restaurant & Shelter at Vagator	Survey no. 338/1 to 7, 334/1,2,7, 335/1 to 9, 336, 337/1 to 8, 339/3 to 12, 597/1 to 3, 597/6 to 10, 341, 597/1Part to 6/Part of village Anjuna (Vagator) taluka Bardez - Goa.	53,183.00	77.7	Yes
10	Land & Restaurant at Benaulim Beach	Survey no. 365/2-A and 365/2-B of village Benaulim taluka Salcete - Goa.	20,250.00	251.57	Yes
11	Rest House & Cottages at Selaulim	Survey No.31/2-A, 56/1-A and 25/1-A of Village Xelpem Taluka Sanguem - Goa.	13,000.00	793.57	Yes
12	Mollem Resort	Survey no. 59/1 of Village Mollem Taluka Dharbandora Goa.	1,23,000.00	1,672.67	Yes
13	Restaurant at Tamdi Surla	Survey no. 16/4 of Village Tamdi Surla Taluka Dharbandora Goa.	6,750.00	138.18	Yes
14	Cafeteria at Pomburpa	Survey no. 12/1 and 2 of Village Pomburpa Taluka Bardez Goa.	4975	10	No
15	Snackteria at Dudhsagar	Not Available	Not intimated	No existing structures	No

16	Land and Restaurant at Anjuna	Survey no. 206/1-H, 210/5-A, 211/1, 2,3,4,5,6,7 & 8, 212/1,2,3,4,5& 6 of village Anjuna Taluka Bardez - Goa.	79,097.00	184	Yes
17	Restaurant & Amusement at Kesarval	Survey no. 123/Part, 124/2(part), 126/Part, 113/Part, 114/Part & 125/Part of village Quellosim Taluka Marmugao Goa.	28,282.00	741.15	No
18	Land at Baga	Survey no. 281/1(part), 2, 3 and 249/1(Part), 282/1 to 48, 283/1 to 4, 280/15 to 29 village Calangute taluka Bardez Goa	52,006.00	No existing structures	Yes
19	Jail Premises at Aguada	Survey no. 91/0 and 92/0 of village Candolim Taluka Bardez Goa.	1,16,225.00	4,353.35	Yes

#### **WORKING HOURS:**

##### **1. Corporate Office:**

09.30 a.m. to 05.45 p.m. (5 days a week ) (Lunch break: 1.15 p.m. to 2.00 p.m.)

##### **2. Reservation Desk:**

09.30 a.m. to 05.45 p.m. (6 days a week ) Hotel Residencies: Hotel operations are open for 24 hours in rotation.

#### **SERVICES:**

Business activities carried out by GTDC are in the form of

- Providing Accommodation
- Sightseeing Tours & Tour Guides
- Organizing Events
- Promoting tourism in hinterland / Eco-tourism
- Hiring out of Vehicles
- Appointment of Travel Agents
- Housing of Shops, Shopping Complex & Restaurants
- Promotional Campaigns

#### **ACCOMODATION**

Goa Tourism Development Corporation. Ltd is having chain of 10 hotels (Hotel Residencies) and providing accommodation for the visiting tourists to the State. These hotel residencies are situated on prime Goan beaches, important cities, port town, and interior hinterlands and close to World Heritage sites. Goa Tourism Development Corporation. Ltd caters to domestic and international tourists. Some of these residencies are having restaurant service, besides some are having conference halls, shopping centers, running variety of business activities in the residencies. The details of accommodation are as follows:

<b>1. City</b>			
<b>Residency</b>	<b>No. Of Rooms</b>	<b>Type of Rooms</b>	<b>Hall</b>
a) Panaji Residency	45	AC Standard Room   AC Deluxe	
b) Margao Residency	71	Double Room – Standard   AC Standard Room   AC Suite	Mini AC (40)
c) Mapusa Residency	48	Double Room – Standard   AC Standard Room   AC Suite   4 Bedded Room	Main Non AC (500), Mini AC (60)
d) Vasco Residency	45	Double Room – Standard   AC Standard Room	Mini AC (60)

<b>2. Beach</b>				
<b>Residency</b>	<b>No. of Room</b>	<b>Type of Rooms</b>	<b>Hall</b>	<b>Lawns</b>
a) Calangute Residency	52	Deluxe Sea front view   AC Suite   AC Deluxe Side View   AC Deluxe Cottages		
b) Miramar Residency	60	AC Standard Room   AC Deluxe   AC Suite	Main AC (200),	
c) Colva Residency	47	Double Room – Standard   AC Standard Room (Front) / (Rear)		

<b>3. Eco</b>				
	<b>No. of Room</b>	<b>Type of Rooms</b>	<b>Hall</b>	<b>Lawns</b>



a) Farmagudi Residency	39	Non AC Room   AC Suite   Standard Room   Double Standard Room (AC)   4 Bedded Room   12 Bedded		Farmagudi Greens
b)Old Goa Residency	45	Double Room - Standard   AC Standard Room   AC Deluxe	Main Non AC (500)	
c)Mayem Residency	17	AC Deluxe   AC Cottage   AC Suite   Dormitory (8 beds)   AC Standard Room		

### Tips For Guests:

- Check-in and Check-out time –12 noon.
- Children between 3 to 11 years will be charged Rs. 350/- per child (Room only) Rs. 500/- per child (with breakfast) only at Calangute Residency.
- GST is charged at the rate determined by Govt. of Goa from time to time.
- Presently GST is applicable @ 12% for tariff from Rs. 1/- to Rs.7500/- per day, @ 18% for tariff from Rs. 7,501/- and above.
- The use of electrical appliances like iron, hot plate etc. and cooking is not permitted in the rooms.
- Deposit your valuables at the Reception Counter against a Receipt.
- Goa faces a water shortage even though it receives abundant rainfall. Please use water with care and caution.
- Do not use plastic bags; ask for paper bags. Do not litter beaches or places of historic importance with plastic or other waste in any public areas. In Goa, plastic is banned in certain public areas.
- As a matter of concern for the environment, we change the room linen and towels every alternate day. You could request for a daily change if required.
- Contact Reception for any assistance during your stay. Lock doors and windows when you leave the room.
- Before leaving your room, keep your room key with the Reception. Do not use your own lock.
- Goa Tourism Dev. Corpn. Limited, conducts various tours and cruises known for safety and professional service. Please avail of tours and cruises conducted by Goa Tourism only.
- Swimming in the sea during the monsoon is not allowed. Do not enter venture into the sea under the influence of alcohol.

- Swimming in the sea is dangerous. Swim only in safe areas where a lifeguard is present.

## **Tours**

Goa Tourism Development Corporation. Ltd is having 8 fleet of buses, besides tourist cars that operate different tours / packages within and outside the State. The tours are as follows:

<b>Sr. No</b>	<b>Tour</b>	<b>Day / Days</b>
	<b>Regular Tours</b>	
1	North Goa Tour (Ex- Panaji)	Daily
2	South Goa Tour (Ex- Panaji)	Daily
3	Mayem Special Tour	Saturdays
4	Canacona Special Tour	Sundays
5	RajBhavan Darshan	Saturdays
6	Tirupati Tour	Every Day

## **New Tourism Services**

Go Tourism Development Corporation has introduced various Season and Off-Season New Tourism Services for the tourists.

<b>SR No</b>	<b>Name of Service</b>	<b>Name of Service Provider</b>	<b>Area of Operation</b>	<b>Season of Operation</b>	<b>Contact No</b>	<b>Email</b>
1	Hot Air Ballooning	Camping Retreats India Pvt Ltd	Assolda Football Ground, Chandor, South Goa, Goa	Oct to May	9999742000	tigerballoonsafaris@gmail.com
2	Scuba Diving and Snorkelling	Flying Fish Diving India Pvt. Ltd	GTDC Calangute Residency, Calangute, Goa-403516	Oct to May	9810110189 / 9811018181	<a href="mailto:dive@flyingfish.in">dive@flyingfish.in</a>
3	Bungee Jumping	Jumpin Adventires Pvt Ltd	Survey No. 161/1, Mayem, GTDC, North Goa – 403504 ( India )	Aug - May	9689807907	sagar@jumpinheights.com

4	Motorised Paragliding	Flying Safari Pvt. Ltd	Paliyem Hilltop, North Goa	Oct to May	0.998698923	paraglidingrhine@gmail.com
5	White Water Rafting	Southern Rivers Adventures Pvt. Ltd	The Cashew House In Nagargao, Near Valpoi, Goa.	Jun to Oct	9545305734 / 9353395022	goarafting@gmail.com
6	Battery Operated Bicycle Tours	Arcis Tours Pvt. Ltd	Blive Cycling Hub Panaji – Opposite Santa Monica Jetty, Multi Level Car Park, Panaji–403001	All months of the year	8047190022	info@blive.co.in
			Blive Cycling Hub Old Goa – Old Goa Residency, Old Goa, -403402			
7	App based Taxi (Goa Miles)	Fortamiles Pvt. Ltd	All across Goa	All months of the year	9607198989	support@goamiles.com
8	Konkan Explorer	Konkan Nautic Pvt Ltd	Point 1 – Old Jetty, Chopdem. Address – Chopdem, Morjim, Goa, Goa 403512	All months of the year	9689313506	connect@konkanexplorers.com
			Santa Monica Tourism Jetty. Address – Alto Porvorim, Panaji, Goa 403101			

9	Floatel cum Houseboat	Gomantak Cruise Liner Pvt. Ltd	Tourist Jetty, Below Mandovi Bridge, Panaji Goa	Oct to May	8512891 212/ 9953100 010	<a href="mailto:info@sangriacruise.com">info@sangriacruise.com</a> / <a href="mailto:reservation@sangriacruise.com">reservation@sangriacruise.com</a>
10	Heritage Boat Cruise	Mhadei Luxury Cruise LLP	Tourist Jetty, Below Mandovi Bridge, Panaji Goa	Oct to May	9356617 129 /	mhadeiluxurycruises@gmail.com
11	9D Entertainment Box	Racecon Entertainment Pvt Ltd	Opp Baga beach parking area, Saunta Vaddo, Baga, Goa 403516 Behind Shri Mahadev Taleshwar temple, Baga beach.	All months of the year	9823744 577 / 8830662 977	

## Tour Guides

GTDC uses the skilled services of Government recognized tour guides who have been trained extensively and intensively in the culture, tradition and history of Goa.

## Cancellation Rules on Booking of the following:

### Rules for Cancellation of Accommodation.

- 25% when intimation is received 30 days or more in advance.
- 50% when intimation is received more than 3 days (72 hours) or more but less than 30 days in advance.
- 100% when intimation is received less than 3 days (72 hours) in advance.
- Charges will be debited against one day s advance.
- Cancellation or curtailment of period of stay refund if any will be at the discretion of the Manager of the unit.
- Cancellation of group booking will be charged 50% on room rent on its period of stay (5 rooms and above).
- Cancellation of any booking will be charged 50% for more than 3 days stay and 100% for less than 3 days for the period of stay during peak season.

### **Rules For Cancellation Of Open Air Venues**

- 25% when intimation is received 30 days or more in advance.
- 50% when intimation is received more than 3 days (72 hours) or more but less than 30 days in advance.
- 100% when intimation is received less than 3 days (72 hours) in advance.

### **Rules For Cancellation Of Halls**

- 25% when intimation is received 30 days or more in advance.
- 50% when intimation is received more than 3 days (72 hours) or more but less than 30 days in advance.
- 100% when intimation is received less than 3 days (72 hours) in advance

### **Rules For Cancellation Of Vehicles**

- No cancellation of vehicle is allowed once booked

## **Organising Events**

### **Core Events**

#### **Shigmo-March**

Shigmo is one of the biggest festivals that falls either in March or April. A spring festival that is celebrated in music, song and dance. The commemorations have moved from the village centres to grand parades through the towns. Large crowds witness the spectacular performances. A float parade winds its way down the streets once the sun sets and the lights come on. The music is typically dhol, taasha and kasale. Usually the festivities revolve around the village Mand. The Mand-dev and folk dieties are an essential part of the traditions.

#### **Sao João Fest- June**

Celebrated on board Santa Monica Luxury Launch every year on 24th June, the feast day of St. John Baptist to commensurate the leap of joy the saint gave in his Mother Elizabeth's womb when Mother of Christ came to greet her. This festival coincides Monsoon promotional Campaign and is attended by tourists both from within the country and abroad as well as Goans who just love the Saint.

#### **Bonderam Fest –Divar- August**

GTDC organizes cruises with dinner on board by taking tourists and locals to witness the festivals off-lags “Bonderam” at the Island of Divar. The festival depicts the facets of Goa with colourful cultural floats.

### **World Tourism Day/ Week Celebration- September**

GTDC in association with Department of Tourism organizes World Tourism Day/Week. The Programmes/Events are organized on the theme of the World Tourism Day every year.

### **Christmas Tree Celebration -December**

GTDC in association with its Staff Welfare Association organizes Christmas Tree celebration for kids every year in Christmas week by inviting children of employees, organizing games and giving away refreshments to the kids.

### **Assisted Events**

#### **Carnival Celebrations- February**

GTDC in association with Department of Tourism organizes Carnival in 4 main cities of Goa by forming State Level Carnival Celebration Committee.

### **Chikhal Kalo - June**

GTDC in association with Department of Tourism organizes Chikhal Kalo (Mud Festival) in the village of Marcel Goa. Chikhal Kalo, a religious festival exclusive to the village of Marcel in Goa, is a rare combination of devotion and enjoyment. It occurs annually on the 11th day of the Hindu month of Ashadh, held within the expansive grounds of the Devki Krishna temple.

### **Tripurari Purnima (Boat Show)- November**

GTDC extends assistance in organizing Tripurary Purnima / Boat Show in the holy river of Valvanti at Vithal Temple premises at Sanquelim every year in the month of November.

Government of Goa has declared this festival as a state festival. This festival receives tremendous response from tourists and local people. GTDC float special package for tourist to witness this spectacular Boat Festival under full moon glitter.

### **Hiring out of Vehicles**

#### **Tourist Taxi Rates :**

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Department of Transport  
Directorate of Transport

Notification

D.Tpt/STA/2375-111/2019/2037

In pursuance of the Government Notification No. D.Tpt/STA/2375-111/2019/351 dated 10th February, 2020, published in the Official Gazette, Series II No. 47, dated 20th February, 2020, and in supersession of Government Notification No. D.Tpt/STA/2375-111/2019/144 dated 14-01-2021 published in the Official Gazette (E Series I No. 42 dated 14th January, 2021, the State Transport Authority hereby fixes the following fares chargeable by the operators of contract carriages for hire in the State of Goa, namely:—

Rates of fare for Tourist Taxi, Motor Cab and Max Cab

Sr. No.	Engine capacity of motor cabs	Make	For 4 hours (1/2 day) upto 50 kms.	For 8 hours (full day) up to 100 kms.	Extra charges per/km. for exceeding limits stated in column (4) and (5)	Extra charges per/hour for exceeding hours stated in Column (4) and (5)	One way journey without return fare per km.
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1.	998cc to 1199cc	Hatchback like Wagon R, Hyundai i10, Santro, Celerio, Ford Figo, Eco etc.	Rs. 1050/-	Rs. 2050/-	Rs. 21/-	Rs. 100/-	Rs. 29/-
2.	1200cc to 1499cc	Hatchback like Swift, Baleno, i20, Live, Datsun Ready Go, VW Polo, Jazz etc.  Saloon/Sedan like Swift DZire, Honda Amaze, Etios, Breezza, BR-V etc.	Rs. 1150/-  Rs. 1350/-	Rs. 2250/-  Rs. 2600/-	Rs. 23/-  Rs. 29/-	Rs. 100/-  Rs. 100/-	Rs. 36/-  Rs. 43/-

OFFICIAL GAZETTE — GOVT. OF GOA

SERIES I No. 19

5TH AUGUST, 2021

(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
3.	1500cc to 2499cc	SUV Regular like Creta, EcoSport, Thar, Innova (Old), Marazzo, Tata Aria, Jeep Compass, Duster, Ertiga, Bolero etc.	Rs. 1650/-	Rs. 3200/-	Rs. 35/-	Rs. 100/-	Rs. 49/-
		SUV/MPV(Passenger) Premium like Innova Crysta, Tucson, Tiguan etc.	Rs. 1800/-	Rs. 3500/-	Rs. 36/-	Rs. 100/-	Rs. 49/-
4.	2500cc and above	Premium Cab (Mercedes, BMW, AUDI, Fortuner, Ford Endeavour, Jaguar, Land Rover etc.)	Rs. 4750/-	Rs. 8700/-	Rs. 102/-	Rs. 100/-	Rs. 149/-

Note

- (1) The above rates are for self employed Tourist Taxi Operators attached to Beach and Star Hotels.
- (2) The Tourist Taxi fare rate in Column (4) to (7) applies to round trip journey.
- (3) Taxi utilized for Night Journey after 11 p.m. till 5 a.m. will attract night charges of Rs.100/- per hour.
- (4) Taxi utilized after 11 p.m. till 5.00 a.m. will be charged 35 % on the above tariff.
- (5) All tolls, ferry charges, taxes if applicable and parking fees to be paid by the hirer/customer.
- (6) In case passengers desire to avail the vehicle on sharing basis, the figures in Column (4) and (5) should be divided by the capacity of the vehicle so as to arrive at per passenger cost.
- (7) If any vehicle of capacity, make and model is not covered in this list, the permit holder shall apply to STA for fixing the fares and updating the list.
- (8) The permit holders shall display the fares at prominent place in their vehicles.

This Notification shall come in to force on the date of its publication in the Official Gazette.

Rajan Satardekar, Member Secretary, State Transport Authority.

Panaji, 4th August, 2021.

GTDC arranges all types of vehicles for tours /excursions /pickups /drops /arrivals /departures from Railway Stations, Airport, Bus Terminus to the respective GTDC Residencies or any other location within Goa and outside Goa rates as given below. Kilometer readings are calculated from Garage to Garage basis. Panaji is considered as Garage Station for all vehicle bookings. Passenger tax of respective State is applicable for vehicle hired for trips outside Goa.

Central Excise Service Tax is applicable on mileage covered or rate determined by Govt. of Goa from time to time.



**STATEMENT SHOWING RATES OF AC Tempo Traveller and Coach (Short Term) - DAILY BASIS**

S R	Types of CARS	Rate / km upto 100 kms (AC)	Extra kms after 100 kms (Rs)	Extra Hour (Rs)	Night Charge 8:00 PM to 12:00 AM (Rs)	Night charge after 12:00 AM (Rs)	Outstation Allowance (Rs)	24 hrs / km. Charge (Rs)
		(Rs)	(Rs)	(Rs)			(Rs)	(Rs)
1	Coach (Non AC)	32	35	100	200	200	500	8450
2	Etios / Dzire (Ac)	26	29	100	200	200	500	6950
3	WagonR (Ac)	20.5	21	100	200	200	500	5200
4	Innova Crysta (AC)	35	36	100	200	200	500	8900

**Terms and Conditions :**

1. 12% GST on Total bill amount.
2. Minimum 8 hrs/100 kms. Per day Garage to Garage.
3. Vehicles hired before 7:00 am will be charged Rs. 150 /-as early morning charge
4. Extra hour charged after 8 hours duty.
5. Cars required on 24 hrs basis will be charged or min 250 kms, And driver allowance @ Rs.500 /-

**CANCELLATION : NO CANCELLATION OF VEHICLE IS ALLOWED ONCE BOOKED**

**STATEMENT SHOWING RATES OF AC Tempo Traveller and Coach (Short Term) - DAILY BASIS**

SR	Types of Vehicles	Rate / km upto 100 kms AC (Rs)	Extra kms after 100 kms (Rs)	Extra Hour (Rs)	Night Charge After (Rs)	Outstation Allowance (Rs)	24 hrs / km. Charge (Rs)
1	Coach (Non AC)	45	45	100	500	800	11,250.00
2	Coach	55	55	100	300	800	13,750.00

**Terms and Conditions :**

1. 12% GST on Total bill amount.
2. Minimum 8 hrs/100 kms. Per day Garage to Garage.
3. Extra hour charged after 8 hours duty.

4. Cars required on 24 hrs basis will be charged or min 250 kms, And driver allowance @ Rs.500 /-

**CANCELLATION : NO CANCELLATION OF VEHICLE IS ALLOWED ONCE BOOKED**

**Tie-up with Travel Agents**

GTDC has dedicated travel agents who are registered with the Corporation from all across India.

1. Ahmedabad	2. Bangalore
3. New Delhi	4. Chennai
5. Andra Pradesh	6. Mumbai
7. Kolkata	8. Gurgaon - Haryana
9. Goa	10. Jaipur
11. Hubli	12. Nagpur
13. Nasik	14. Pune
15. Thane	16. Solapur
19. Ratnagiri	18. Nepal

**Housing of Shops & Shopping Complex/Restaurants**

GTDC residencies house various shops and restaurants. These shops and restaurants have been allotted on leave & license to private enterprises.

Place	Shops	Restaurant /Spa
<b>Residencies</b>		
a) Panaji Residency	2	1 Restaurant 1 Spa
b) Margao Residency	4	1 Restaurant
c) Mapusa Residency	7	1 Restaurant
d) Vasco Residency	24	1 Restaurant
e) Calangute Residency	5	1 Restaurant
f) Calangute Residency Annexe	Full Complex on lease	1 Restaurant

g) Miramar Residency	3	1 Restaurant
h) Colva Residency		1 Restaurant
i) Farmagudi Residency	1 (Panda Bus St.)	1 Restaurant
	2 Godowns	
j) Old Goa Residency	-	1 Restaurant
k) Mayem Lake View	Under Lease O & M	1 Restaurant
<b>Shopping Complex</b>		
a) Calangute Residency	5	3 Restaurants
b) Mapusa Residency	5	

### **Tips for Tourists**

- 1) Do not keep your valuables unattended during your stay at the beaches.
- 2) Do not indulge in drug offence, as these are punishable under the law.
- 3) Nudity on beaches and public places is forbidden and punishable under the law.
- 4) Follow police traffic rules strictly. Keep your valid documents: driving licence, passport, etc in your possession while driving. Traffic circulation is on the left.
- 5) Do not keep your money, passport in the custody of undesirable persons.
- 6) Exchange your money through authorized banks /money changers only and insist on a receipt.
- 7) While shopping avoid touts and brokers.
- 8) Shopping is recommended from Government emporiums.
- 9) Do-not purchase rail/air/bus tickets through strangers or unauthorized travel agents/tour operators but from authorized agencies/counters only.
- 10) Voltage in Goa is 220 volts AC 50 Cycles.
- 11) In case of any difficulty contact the nearest Tourist Bureau or Police Station for help Tourist police are situated at strategic points. Tourists are advised to contact them for any assistance required during the visit.
- 12) Always hire government approved tourist guides who invariably carry an ID card.
- 13) Smoking and spitting not allowed in public places.
- 14) Goa is a plastic free zone. Discourage any use of plastic bags etc.
- 15) Observe local traditions and customs while visiting religious places.

### **While on the Beach - Beach Safety Patrol (Do s & Donts)**

- 1) The lives of tourists are very precious to Goa Tourism Development Corporation. While most beaches in Goa are safe during fair weather, it is very important to follow certain rules before entering the sea.
- 2) Locate the lifeguard on duty, consult him and then enter into the sea. Beaches that are safe on one day can be extremely treacherous on another, due to changing tidal activity.
- 3) Always keep one person from your group on the shore to act as a lookout. He will be able to

call upon the life guard should you need assistance.

- 4) If there are no lifeguards or warning boards at a beach, consider it dangerous and do not enter.
- 5) Entering into seawater after consumption of alcohol is highly dangerous and almost suicidal.
- 6) Swimming in deep waters is not advisable, even for accomplished swimmers. If you do not know to swim or have not experienced swimming in the sea, do not venture beyond the depth recommended by the Lifeguard.
- 7) Tourists visiting beaches are requested to read the Caution Boards erected at the main entrance of the beach and to follow the instructions on them.
- 8) Bathing / Swimming in the sea during monsoons is prohibited. It is extremely dangerous and may lead to death by drowning. Even trying to stand in ankle deep waters during monsoons is dangerous as the undercurrents can sweep you off your feet and drag you into deep waters. Monsoon season normally starts around 1st June and ends around 30th September.

**In-case of emergency , please call:**

Tourism Helpline	1364
Medical Emergency	108
Police	100 / 2428000
Tourists Police	0832437038
Coast Guard	1718 / 2520584
Dept. of Tourism	0832438750 / 52
GTDC	0832226515 / 2224132
Ambulance	102
Fire	101

**Do consult the lifeguard on the beach before venturing into the water**



### GTDC RESIDENCIES TARIFF CARD

#### ACCOMMODATION TARIFF FOR THE YEAR FROM 15 - 06 - 2023 TO 15 - 06 - 2024 (PLUS GST AS APPLICABLE)

Residencies at your service 24x7		15-06-2023 to 22-12-2023 & 02-01-2024 to 15-06-2024				23/12/2023 To 01/01/2024					
Sr.No.	Residency	Double Room	AC Room	AC Dlx	Suite Room	Dormitory	Double Room	AC Room	AC Dlx	Suite Room	Dormitory
1	Panjim Residency 7887897524		4250	4600				4675	5060		
2	Margao Residency 7887897522	1700 1200(CR)	1900		2500		1870 1320(CR)	2090		2750	
3	Mapusa Residency 7887897523	1800	2300		2700	2600 4 (Beds)	1980	2090		2970	2860 4 (Beds)
4	Vasco Residency 7887897525	1700	1900				1870	2090			
5	Calangute Residency 7887897528			5000 RF 4500 SV 4000 Cott	5700 RF				5500 RF 4950 SV 4400 Cott	6270 RF	
6	Miramar Residency 7887897526			3200	3400				3520	3740	
7	Colva Residency 7887897527	2300	2700 SV 2500 RV				2530	2970 SV 2750 RV			
8	Farmagudi Residency 7887897531	1500			2900		1650			3190	
9	Mayem Residency 7887897556		1950 (LV) 1850 (RV)	2150	2500	3000 8 (Beds)		2145 (LV) 2035 (RV)	2365	2750	3300 8 (Beds)
10	Old Goa Residency 7887897532	1550	1750	2250			1750	1925	2475		

Note:- # CR- Corner Room # RF- Resort Front # SV- Sea / Side View # Cott- Cottages # LV- Lake View # RV- Rear View  
 Note\*: Above rates are subject to revision (for Latest updates / rates kindly visit GTDC Website - [www.goa-tourism.com](http://www.goa-tourism.com))