



GOA TOURISM DEVELOPMENT CORPORATION LTD.,  
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**DETAILED TENDER NOTICE**  
**(E-TENDERING MODE ONLY)**

No.GTDC/Properties/2021-22/ Dudhsagar property/

Date: 28.10.2021

**Operations and Maintenance of Dudhsagar Resort and Spa, Mollem, Dharbandora – Goa**  
**and Property at Tambdi Surla, Dharbandora – Goa**

Goa Tourism Development Corporation (GTDC) invites e-tenders from single entities, joint ventures, and consortia for “Operations and Maintenance of Dudhsagar Resort and Spa, Mollem, Dharbandora – Goa and Property at Tambdi Surla, Dharbandora – Goa” with the following minimum eligibility criteria:

- An independent private legal entity incorporated / registered in India such as proprietorship firm, partnership firm, limited liability partnership (LLP), Private Limited Company registered under Companies Act 2013, Public Limited Company registered under Companies act 2013 including Joint Ventures, government - owned entities. A group of entities (the "Consortium"), a combination of the above legal entities, with a formal intent to enter into a Consortium agreement.
- The Bidder / Any member of the Consortium should have experience in Development or Operations and Maintenance of Hotels / Resorts / Wellness Centers / SPAs / Ayurveda Centers / etc. anywhere in the world for a period of at least 3 (Three) years, within a period of 7 years before the bid due date.

OR

- The Bidder / Any member of the Consortium, for the purpose of this project, must have entered into a MOU / Management / Franchise Agreement with a well-known technical partner or reputed brand with the following criteria:
  - The technical partner should have expertise in development or operations and maintenance of Hotels / Resorts / Wellness Center / Spas / Ayurveda Centers / etc. anywhere in the world for a period of at least 3 (Three) years, within a period of 7 years before the bid due date.

OR

- The technical partner should be a reputed brand having at least 3 (three) own or franchised Hotels / Resorts / Wellness Centers / SPAs / Ayurveda Centers / etc. anywhere in the world for a period of at least 3 (Three) years before the bid due date.
- Average Annual Turnover of the Bidder in the last 3 financial years i.e. 2017-18, 2018-19, 2019-2020 should be at least INR 5,00,00,000 /- (INR Five Crore only).
- The Bidder should not be involved in any major litigations such as fraud, FEMA violations etc.
- All experience certificates must be certified by Chartered Accountant.

Agencies interested in applying for the tender may submit their duly filled bid with complete information as required as per the tender document:

S.No	Brief Description	EMD	Cost of Tender Document (Non-refundable)	Tender Processing Fee (Non-Refundable)
1.	Operations and Maintenance of Dudhsagar Resort and Spa, Mollem, Dharbandora – Goa and Property at Tambdi Surla, Dharbandora – Goa	Rs.25,00,000 /- (Rupees Twenty Five Lakh only)	Rs. 30,000/- (Rupees Thirty Thousand Only)	Rs. 1,500/- (Rupees One Thousand Five Hundred Only)
2.	Date & time for Submission of Pre-bid queries	a) Last date & time for submission of pre-bid queries: 15.11.2021 up to 5.30 pm		
3.	Time / date of receipt / opening of bid	a) Last date and time for submission of Bids: 26.11.2021 up to 5.30 pm. b) Opening of the technical bid: 29.11.2021 at 3.30 pm.		

**Note: Bidders can contact eprocure helpdesk incase of any issues faced while browsing the <https://eprocure.goa.gov.in> website via the following:**

Sr. No	Contact	Phone Number
A	Support Helpdesk	91-7972854213, 91-7822039673, 91-7972871944
B	Senior Support	91-9834889836
C	For any technical related queries please call at 24x7 Help Desk Number	0120-4001002, 0120-4001005, 0120-6277787

Interested and eligible bidders who have not registered with Goa Infotech Corporation Ltd and intending to participate in Online Tender may register and submit the Bid before the last date of Bid submission. The Bid submission of the intending Bidder's should accompany the following documents.

1. Attested copy of valid Incorporation Certificate of the company / firm. In case of a partnership firm, attested copy of Partnership deed.
2. Attested copy of GST certificate.
3. Attested copy of PAN Card. In case of a Bidder registered outside India, the copy of PAN Card will not be required.
4. Mode of Payment towards Cost of the Tender Document, Bid Security & Tender Processing Fee: To be paid online through e-payment mode via NEFT / RTGS / Net Banking with pre-printed challans available on e-tendering website and directly credit the amount to ITG account as generated by challans for NEFT / RTGS.

5. In case of International bidders, some of the above documents may not be applicable.

The Bidder should scan and upload the above required documents. The submission of the tenders is through E-Tendering mode. Incomplete Bid submission shall be summarily rejected and right to reject any or all the tenders including the lowest without assigning any reasons thereof is reserved by the Corporation.

**Nikhil U. Desai**  
**Managing Director, GTDC**