

**Goa Tourism Development Corporation Limited (GTDC)** was set up on 30th March, 1982 to look after the commercial activities of the Government in the service industry of tourism in the state. The liabilities of the Government in the form of accommodation (hotels), vehicles, tours, boats and other properties were transferred to Goa Tourism Development Corporation Ltd to run and to manage the same with a view to promoting, developing in the state and to carry out business and to manage the welfare of the employees transferred along with the assets of the Government. Goa Tourism Development Corporation. Ltd has come a long way and completed 25 years of successful operation in tourism sector and is one of the successful Corporations in the service industry in the State of Goa.

The company is governed by the Board of Directors appointed by the Government. The Board of Directors consists of 12 members. The shareholders consist of 7 members, all of whom are Government nominees. All the shares are held by the Governor of Goa, except 7 shares which are held by its nominees. The Managing Director is the Executive Head of Goa Tourism Development Corporation Ltd

### **Quality Policy**

We at GTDC are committed:

- To provide our service to our customers to their complete satisfaction.
- To give value for money spent by our guest.
- To optimally utilize available infrastructure and human resources.
- To create & project a customer friendly & professional image.
- To comply with quality management systems.
- To periodically review established quality objectives.
- To continually improves and enhance effectiveness of quality management systems.

### **Mission Statement**

“At GTDC we strive to provide the finest Tourism related services to our guests. We vow never to sacrifice our professional integrity and to produce the highest quality work possible and pledge to stay true to it. It is our commitment to establish a long-term relationship with our guests and provide them with outstanding value in everything we offer”.

### **Vision Statement**

To be a trusted guide to visitors in Goa for all their travel needs, and be a perfect exponent of Goa’s well-known hospitality.

- **ORGANISATION STRUCTURE:**

as on 01/08/08

Sr. No.	Category													
1	MD	<b>M.D.</b>												
		C.E.												
2	G.M.	E.E.						G.M.(Mkt.)/(Sales)			G.M.(Admn.)/(Fin.)			
3	Dy.G.M.													
4	Asstt. Engineer	Dy.G.M.(Hotels)			A.E.						Dy.G.M.(T & C)			
		H.E.	Tech.	Engg.	MKT.	Tr.Div.	Counters	Properties	Admn	Shops/f	ACCT.	Cruise	Tour	TR.
4	Sr.Manager/Sr.Acct.										2			
5	Manager	1			1	1		1	1					1
6	Artist				1									
7	Public Rel. Officer				1									
8	Sr. Stenographer	1			1		1		3					
9	UDC	1				1		1	2	1	1	1	1	1
10	Legal Assistant								1					
11	Accountant										1			
12	Audit Asstt.										1			
13	Jr. Engineer(Civil)			4										
14	Jr. Engineer(Elect.)			1										
15	Computer Prog.								1					
16	LDC	1		2		3	3		2		3	2	1	
17	1st Class Master											1		
18	Coxwain											2		
19	Engine Driver										1	1		
20	Oilman											3		
21	Sailor											17		
22	Motor Veh.Driver						1		9					15
23	Motor Mechanic													1
24	Carpenter		2											
25	Plumber		2											
26	Electrician		3											
27	Liftman								1					
28	Peon								6					
29	Room Cleaner								2			1		5
	Sub Total	4	7	7	4	5	5	2	28	1	9	28	17	7

		Panaji	Mapusa	Margao	Vasco	Calangute	Colva	Farmagudi	Mayem	Britona	Miramar	Old Goa	Cal(Anx)	Cir.Hse.
30	Sr. Manage	1					1				1			
31	Manager		1	1	1	1		1	1			1	1	
32	Asstt. Mar	1	1	1	2	2	1	1	1	1	1	1		1
33	Housekeep	1	1	1	1	1	1		1		1			1
34	Receptioni	4	4	4	3	3	5	4	3	3	4	4	3	4
35	Attendants	9	8	9	10	10	6	8	7	1	3	3	4	3
36	Cleaners	8	9	4	5	3	4	6	8	3	0	9	6	2
	Sub Total	24	24	20	22	20	18	20	21	8	10	18	14	11

### **Manpower training for the tourism industry**

Annual training programs are conducted for staff of GTDC at all levels to enhance their professional and personal development.

### **Grievance Redressal Mechanism:**

Grievances to be addressed to the Executive Head i.e. Managing Director of Goa Tourism Development Corporation Ltd, who exercises all the powers conferred upon him under the Act.

### **Important Contact Details**

**Goa Tourism Development Corporation Ltd,**  
Paryatan Bhavan,  
Paryatan Bhavan, 2<sup>nd</sup> Floor, Panaji-Goa, India 403001  
Tel: 0832 2437132/ 2437728/ 2438515/ 2438866  
Fax: +(91)-(832)- 2437433  
Email: reservations@goa-tourism.com  
Website: www.goa-tourism.com

### **CORPORATE OFFICE**

#### **CHAIRMAN GTDC**

Nilesh Cabral  
Chairman GTDC  
Email : chairman@goa-tourism.com  
Tel : +(91)-(832)-2438063  
Fax : +(91)-(832)-2437433

#### **MANAGING DIRECTOR GTDC**

Nikhil Desai  
Managing Director GTDC  
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## **HOTELS & MARKETING**

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## **ADMINISTRATION**

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## **HOTELS**

Dy. General Manager (Hotels)  
Mobile : + 91 9822582382  
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Tel Off.: +(91)-(832)-2226515 / 2224132  
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## **PUBLIC RELATIONS & PUBLICITY**

Deepak Narvekar  
Public Relations Officer  
Mobile: +91 9422847166  
Email: [pro@goa-tourism.com](mailto:pro@goa-tourism.com)

## **FINANCE**

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Tel:(832)- 2437132 / 2437728 / 2438515  
Fax. +(91)-(832)-2423926

## **TOURS/ CRUISES**

Shri Armando Duarte  
Sr. Manager (Hotels/Tours/  
Cruises) Mobile: + 91 9881465776  
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Tel:(832)-2226515/2224132  
Fax: +(91)-(832)-2437433

Tel:(832)-2437132/ 2437728/ 2438515

Fax. +(91)-(832)-2437433

## RESIDENCIES

RESIDENCY	DISTANCE	CONTACT NO	E-Mail id
<b>PANJIM</b>	-Dabolim Airport 30 km -Karmali Rly St 12 km -KTC Bus Stand, Panaji 1 km	+(91)-(832)- 2223396 /2227103	panjimresidency@goa-tourism.com
<b>MARGAO</b>	-Dabolim Airport 30 km -Margao railway station 2 km	+(91)-(832)- 2715528 /2715096	margaoresidency@goa-tourism.com
<b>MAPUSA</b>	-Dabolim Airport 45 km -Tivim Rly station 8 km	+(91)-(832)- 2262794/ 2262694/ 2256657	mapucaresidency@goa-tourism.com
<b>VASCO</b>	-Dabolim Airport 7 km -Vasco Rly station 100 mt -Panaji City 32 km	+(91)-(832)- 2513119/ 2511002/ 2514948	vascoresidency@goa-tourism.com
<b>CALANGUTE</b>	-Dabolim Airport 48km -Tivim Rly Station 16km -Karmali Rly Station 25km -Vasco Rly Station 46km -Margao Rly Station 46km	+(91)-(832)- 2276024 / 2276109	calanguteresidency@goa-tourism.com
<b>CALANGUTE ANNEXE</b>	Dabolim Airport 45km Tivim Rly St 15km Margao Rly St 56 km Panaji city 16 km Vasco Rly St 49 km	+(91)-(832)- 2276009	calanguteannexe@goa-tourism.com
<b>MIRAMAR</b>	-Dabolim Airport 33 km -Karmali Rly St 14 km	+(91)-(832)- 2463811 / 2464154	miramarresidency@goa-tourism.com
<b>COLVA</b>	Dabolim Airport 28km Margao Rly St. 8km	+(91)-(832)- 2788047/ 2788048	colvaresidency@goa-tourism.com
<b>FARMAGUDI HILL RETREAT</b>	-Dabolim Airport 36 kms -Margao Rly St 22 kms -Panjim city 26 kms	+(91)-(832)- 2335122 / 2335037	farmagudi@goa-tourism.com
<b>OLD GOA HERITAGE VIEW</b>	-Dabolim Airport 42km – -Margao Rly St 30km -Panaji city 10km	+(91)-(832)- 2285327/ 2285013	oldgoa@goa-tourism.com
<b>MAYEM LAKE VIEW</b>		+(91)-(832)- 2362144/ 2360285	mayemlake@goa-tourism.com

<b>BRITONA RIVERSIDE</b>	--Dabolim Airport 33kms --Karmali Rly St. 13kms --Panaji city 2kms	+(91)-(832)- 2416107/ 2496478	britona@goa-tourism.com
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### **Working Hours:**

#### 1. Corporate Office:

9.30 a.m. to 5.45 p.m. (-5 days a week )  
(Lunch break: 1.15 p.m. to 2.00 p.m.)

#### 2. Reservation Desk: 9.00 a.m. to 7.00 p.m. (-6 days a week )

Hotel Residencies: Hotel operations are open for 24 hours in rotation.

#### 3. Santa Monica Jetty

8.30 am to 1.00 p.m. and 2.00 p.m. to 8.30 p.m.

#### 4. Airport Counter

6.0 a.m. to 8.00 a.m. & 12.30 p.m. to 7.00 p.m. (daily).

#### 5. Railway Counter, Margao

5.45 a.m. to 4.00 p.m. (with 1 hour lunch break).  
4.0 p.m. to 12.00 a.m. (with 1 hour dinner break).

- **SERVICES:**

Business activities carried out by GTDC are in the form of

- Providing Accommodation
- Packaging of Sightseeing Tours & Tour Guides
- Conducting Cruises
- Organising Events
- Promoting tourism in hinterland / Eco-tourism
- Hiring out of Vehicles
- Hiring out of Boats
- Facilitation Counters
- Appointment of Travel Agents
- Tie-up with private hotels

- Housing of Shops, Shopping Complex & Restaurants
- Promotional Campaigns

- **Accommodation**

Goa Tourism Development Corporation. Ltd is having chain of 12 hotels (Hotel Residencies) and providing accommodation for the visiting tourists to the State. These hotel residencies are situated on prime Goan beaches, important cities, port town, and interior hinterlands and close to World Heritage sites. Goa Tourism Development Corporation. Ltd caters to domestic and international tourists and the room tariff varies from Rs. 500/- to Rs. 3,500/- per day. All these residencies are having restaurant service, besides some are having conference halls, shopping centers, running variety of business activities in the residencies. The details of accommodation are as follows:

<b>1. City</b>			
	<b>No. of Rooms</b>	<b>Type of Rooms</b>	<b>Hall</b>
a) Panaji Residency	45	Double Room, AC Room	
b) Margao Residency	70	Double Room, AC Room, AC suite/DLX	Mini AC (40)
c) Mapusa Residency	48	Double Room, AC Room, AC suite/DLX	Main Non AC (500), Mini AC (60)
d) Vasco Residency	64	Double Room, AC Room	Main Non AC (500), Mini AC (40)

<b>2. Beach</b>				
	<b>No. of Rooms</b>	<b>Type of Rooms</b>	<b>Hall</b>	<b>Lawns</b>
a) Calangute Residency	58	Double Room, AC Room, AC suite/DLX		<b>Calangute Lawns (500)</b>
b) Calangute Residency Annexe	30	Double Room, AC Room, Dormitory		
c) Miramar Residency	60	Double Room, AC Room, AC suite/DLX	Main AC (200), Mini AC (40)	Coconut Grove (300), Miramar Lawns (100)
d) Colva Residency	47	Double Room, AC Room		Colva Lawns (200)

<b>3. Eco</b>				
	<b>No. of Rooms</b>	<b>Type of Rooms</b>	<b>Hall</b>	<b>Lawns</b>
a) Farmagudi Hill Retreat	39	Double Room, AC Room, AC suite/DLX, Dormitory		Farmagudi Greens (500)
b) Old Goa Heritage View	45	Double Room, AC Room	Main Non AC (500)	
c) Mayem Lake View	17	Double Room, AC Room, AC suite/DLX, Dormitory		
d) Britona Riverside	6	Dormitory		

### Summary of Residencies / Hotels

1. Residencies establishment managed & run by GTDC -12
2. Privatised (Mollem, Terekhol, Pernem) -3



## Rooms Beds

12 hotels run by GTDC Ltd. 529 1200

3 hotels privatized 38 98

**Total 567 1298**

## Tips For Guests:

- Check-in and check-out time – 12 noon.
- Children between 4 to 12 years will be charged Rs. 25/- per day.
- Luxury tax is charged at the rate determined by Govt. of Goa from time to time.
- Presently luxury tax is applicable @ 5% for tariff from Rs. 500/- to Rs. 1,500/- per day, @ 8% for tariff from Rs. 1,500/- to Rs. 3,000/- per day and @ 10% on and above Rs. 3,000/- tariff per day.
- The use of electrical appliances like iron, hot plate etc. and cooking is not permitted in the rooms.
- Deposit your room keys and valuables at the Reception Counter against a Receipt.
- Goa faces a water shortage even though it receives abundant rainfall. Please use water with care and caution..
- Do not use plastic bags; ask for paper bags. Do not litter beaches or places of historic importance with plastic or other waste in any public areas. In Goa, plastic is banned in certain public areas.
- As a matter of concern for the environment, we change the room linen and towels every alternate day. You could request for a daily change if required.
- Contact Reception for any assistance during your stay. Lock doors and windows when you leave the room.
- Before leaving your room, keep your room key with the Reception. Do not use your own lock.
- Goa Tourism Dev. Corpn. Limited, conducts various tours and cruises known for safety and professional service. Please avail of tours and cruises conducted by Goa Tourism only.
- Swimming in the sea during the monsoon is not allowed.
- Do not venture into the sea under the influence of alcohol.
- Swimming in the sea is dangerous. Swim only in safe areas where a lifeguard is present.

## Tours

Goa Tourism Development Corporation. Ltd is having 11 fleet of buses, besides tourist cars that operate different tours / packages within and outside the State. The tours are as follows:

Sr. No.	Tour	Day / Days
	<b>Regular Tours</b>	
1	North Goa Tour (Ex- Panaji)	Daily
2	South Goa Tour (Ex- Panaji)	Daily
3	Traditional tour (Ex- Margao-Colva/Vasco)	Daily

4	Dudhsagar Special (Ex- Calangute/Panaji)	Seasonal (Wed & Sun)
	<b>Boat Tours</b>	
16	Backwater Thrills	Tuesday & Friday

### Package Tours

Go Tourism Development Corporation has introduced various Season and Off-Season Packages for the tourists.

<b>City Scapes – 3 nights / 4days</b>	Package includes 3 nights stay at Margao/ Mapusa / Vasco Residency, for a couple inclusive of breakfast, 2 full day sightseeing tour by GTDC coach, 1 hour river cruise on boat Shantadurga/Santa Monica.
<b>Beach Bumming - 3 nights / 4 days</b>	Package includes 3 nights stay either at Miramar / Colva / Panaji Residency for a couple inclusive of breakfast, two full days sightseeing by GTDC coach, River cruise on boat Shantadurga/Santa Monica.
<b>HoneymoonPackage - 3 Nights / 4 Days</b>	Package includes 3 night stay at Mayem Lakeview for a couple inclusive of pick up & Drop, Welcome Drink and cookies on arrival, breakfast , 1 full day North Goa tour & 1 day spice plantation tour by AC Taxi, , boat cruise on board Shantadurga /Santa Monica & 1 hour boating at Mayem lake.
<b>Heritage &amp; Hill Retreat 3 Nights / 4 Days</b>	Package includes 2 nights stay at Old Goa Residency (Heritage View) and 1 night stay at Farmagudi Residency, for a couple inclusive of breakfast, pick up & drop & sightseeing tour by AC taxi, 1 hour river cruise on boat Shantadurga/Santa Monica.
<b>Coastal Delight 4 Nights / 5 Days</b>	Leave your worries and wallet behind and spend your honeymoon dedicated to each other. The perfect honeymoon awaits you in Goa, with this specially designed package. Offering you luxurious accommodation at our best resorts. Inclusive of Breakfast for 4 days. Stay 2 Nights at Miramar Residency & 2 nights at Calangute Residency. 1 full day sightseeing exploring the beautiful Goa. Tour & Lunch at Tropical Spice Plantation. Experience the wonderland of delights of Calangute and Miramar Beach. Breathtaking 2 hour cruise along the River Mandovi with entertainment and mouthwatering buffet dinner. Dance to the tune of Tito"s/club Mambos, a hangout for everyone and anybody in Goa. Besides a reasonable discotheque, it has specialty restaurants stretching upto the beach.

**GTDC Monsoon Packages( 5 different packages) effective from 16th June, 2014.**

<b>City Scapes – 3 nights / 4days</b>	Package includes 3 nights stay at Margao/ Mapusa / Vasco Residency, for a couple inclusive of breakfast, 2 full day sightseeing tour by GTDC coach, 1 hour river cruise on boat Shantadurga/Santa Monica.
<b>Beach Bliss - 3 nights / 4 days</b>	Package includes 3 nights stay either at Miramar / Colva / Panaji Residency for a couple inclusive of breakfast, two full days sightseeing by GTDC coach, River cruise on boat Shantadurga /Santa Monica.
<b>HoneymoonPackage - 3 Nights / 4 Days</b>	Package includes 3 night stay at Mayem Lakeview for a couple inclusive of pick up & Drop, Welcome Drink and cookies on arrival, breakfast , 1 full day North Goa tour & 1 day spice plantation tour by AC Taxi, , boat cruise on boat Shantadurga /Santa Monica & 1 hour boating at Mayem lake.
<b>Coastal Delight 4 Nights / 5 Days</b>	Leave your worries and wallet behind and spend your honeymoon dedicated to each other. The perfect honeymoon awaits you in Goa, with this specially designed package. Offering you luxurious accommodation at our best resorts. Inclusive of Breakfast for 4 days. Stay 2 Nights at Miramar Residency & 2 nights at Calangute Residency. 1 full day sightseeing exploring the beautiful Goa. Tour & Lunch at Tropical Spice Plantation. Experience the wonderland of delights of Calangute and Miramar Beach. Breathtaking 2 hour cruise along the River Mandovi with entertainment and mouthwatering buffet dinner. Dance to the tune of Tito"s/club Mambos, a hangout for everyone and anybody in Goa. Besides a reasonable discotheque, it has specialty restaurants stretching upto the beach.
<b>Heritage &amp; Hill Retreat 3 Nights / 4 Days</b>	Package includes 2 nights stay at Old Goa Residency (Heritage View) and 1 night stay at Farmagudi Residency, for a couple inclusive of breakfast, pick up & drop & sightseeing tour by AC taxi, 1 hour river cruise on boat Shantadurga/Santa Monica.

## Tour Guides

GTDC uses the skilled services of 15 Government recognized tour guides who have been trained extensively and intensively in the culture, tradition and history of Goa.

- Cruises

Goa Tourism Development Corporation Ltd is having 3 luxury cruise vessels i.e Santa Monica, Shantadurga, Poseidon which operates cruises. The cruises which are being operated on these vessels are as follows:

Sr. No	Cruise	Day	Timings
1.	Sunset Cruise	Daily	Dep 6.00 pm (1 hr duration)
2.	Sundown Cruise	Daily	Dep 7.15 pm (1 hr duration)
3.	Dinner Cruise	Wed / Sat	Dep 8.30 pm Arr. 10.30 pm
4.	Backwater Thrills	Tues/Fri	Dep. 9.30 am Arr. 4.30 pm

There is lots of entertainment on board with young Goan boys and girls dancing Goa's famous folk dances of dekhni and fugdi. There is live music or DJ music for all to sing and dance and have a jolly good time, while the boat sails down the river.

#### **Cancellation Rules on Booking of the following:**

- **Rules for Cancellation of Accommodation.**

- 25% when intimation is received 30 days or more in advance.
- 50% when intimation is received more than 3 days (72 hours) or more but less than 30 days in advance.
- 100% when intimation is received less than 3 days (72 hours) in advance.
- Charges will be debited against one day's advance.
- Cancellation or curtailment of period of stay refund if any will be at the discretion of the Manager of the unit.
- Cancellation of group booking will be charged 50% on room rent on its period of stay (5 rooms and above).
- Cancellation of any booking will be charged 50% for more than 3 days stay and 100% for less than 3 days for the period of stay during peak season.

- **Rules For Cancellation Of Boat**

- No cancellation of boat is allowed once booked.

- **Rules For Cancellation Of Open Air Venues**

- 25% when intimation is received 30 days or more in advance.

- 50% when intimation is received more than 3 days (72 hours) or more but less than 30 days in advance.
- 100% when intimation is received less than 3 days (72 hours) in advance.

- **Rules For Cancellation Of Halls**

- 25% when intimation is received 30 days or more in advance.
- 50% when intimation is received more than 3 days (72 hours) or more but less than 30 days in advance.
- 100% when intimation is received less than 3 days (72 hours) in advance

- **Rules For Cancellation Of Vehicles**

- No cancellation of vehicle is allowed once booked

- **Organising Events**

#### Core Events

- **The Grape Escapade - February**

**The wine and haute cuisine festival brands „Goa as a life style destination“. By highlighting our multi-cultural influences and artistic passions. It is an effort to bring together international wine makers and local patrons, hoteliers, restaurants and professionals from the entertainment, fashion and art milieu in a true blending of the east with the west.**

- **Carnival Bash- February**

**Dine & Dance in Carnival style celebrated on board Santa Monica with “King Momo” taking the reign and ordering his people to eat, drink and make merry.**

- **Shigmo-March**

Celebrated by taking the cruise to spice plantation at Savoi and having local dances associated with the Sismo festival as well as creating a riot of colours as Sugrismak epitomizes – „Rainbow“.

- **Summer Escapade - May**

Is an event held at Calangute Residency Garden Lawns and is a farewell to summer in May. The musical evening is so designed that it entertains tourists both internationals and domestic and

also draws a lot of local families, thus creating a healthy interaction between the visiting guests and local community.

- **Sao João Fest- June**

**Celebrated on board Santa Monica Luxury Launch every year on 24th June, the feast day of St. John Baptist to commensurate the leap of joy the saint gave in his Mother Elizabeth's womb when Mother of Christ came to greet her. This festival coincides Monsoon promotional Campaign and is attended by tourists both from within the country and abroad as well as Goans who just love the Saint.**

- **Bonderam Fest – Divar- August**

GTDC organizes cruises with dinner on board by taking tourists and locals to witness the festivals of flags "Bonderam" at the Island of Divar. The festival depicts the facets of Goa with colourful cultural floats.

- **Ganesh Utsav – Special Cruise / Tour- August**

Ganesh Utsav Special Cruise/Tour is organized during Ganesh Chaturthi celebrations. Guests have been taken to witness specially decorated and created Ganesh Idol in Ponda Taluka.

- **World Tourism Day/ Week Celebration- September**

**GTDC in association with Department of Tourism organizes World Tourism Day/Week. The Programmes/Events are organized on the theme of the World Tourism Day every year.**

- **Goa International Travel Mart-October**

- **Ya Ya Mayem Ya- October**

This is a festival held at Mayem Lake which is surrounded by lush green hills. This festival focuses on hinter land tourism and has gained popularity and to some extent succeeded to release the pressure from on-shore tourism to off-shore tourism i.e. Hinterland Tourism.

- **Christmas Tree Celebration -December**

GTDC in association with its Staff Welfare Association organizes Christmas Tree celebration for kids every year in Christmas week by inviting children of employees, organising games and giving away refreshments to the kids.

- **Christmas Dine & Dance (Santa Monica)- December**

GTDC organizes Christmas Dine & Dance on board Santa Monica every Christmas with live band entertainment and “Santa Claus” generously giving away prizes, presents and sweets to kids, the young and the young at heart.

- **New Year Eve Celebration-December**

Is celebrated in great pomp and gaiety by organising Dine & Dance on board Santa Monica with live band performance, cultural show, selecting the Queen and King and the burning of the “old Man” which is enjoyed tremendously by tourists and locals as well.

Assisted Events:

- **Carnival Celebrations- February**

GTDC in association with Department of Tourism organizes Carnival in 4 main cities of Goa by forming State Level Carnival Celebration Committee.

- **Tripurary Purnima (Boat Show)- November**

GTDC extends assistance in organising Tripurary Purnima / Boat Show in the holy river of Valvanti at Vithal Temple premises at Sanquelim every year in the month of November. Government of Goa has declared this festival as a state festival. This festival receives tremendous response from tourists and local people. GTDC float special package for tourist to witness this spectacular Boat Festival under full moon glitter.

- **Hiring out of Vehicles**

GTDC arranges all types of vehicles for tours /excursions /pickups /drops /arrivals /departures from Railway Stations, Airport, Bus Terminus to the respective GTDC Residencies or any other location within Goa and outside Goa rates as given below. Kilometer readings are calculated from Garage to Garage basis. Panaji is considered as Garage Station for all vehicle bookings. Passenger tax of respective State is applicable for vehicle hired for trips outside Goa.

Central Excise Service Tax is applicable on mileage covered or rate determined by Govt. of Goa from time to time.

**Vehicles with capacity**

**RATE FOR HIRE OF VEHICLES FROM 01.04.2014 to 30.03.2015**

Vehicle	Capacity	AC Rs(per km)	Non AC(per km)	Detention per hour Rs	Night halt charges per night in Rs
Large Coach	35 pax	50	45	100	500

Sumo Jeep	09 pax	16	14	50	300
Bolero	07 pax	18	16	50	300
Innova	07 pax	24	22	50	300
WagonR	04 pax	14	12	50	300
Honda City SX4	04 pax	20	-	50	300

1. Night Halt from 8.00 p.m to 8.00 a.m. 100 Kms.min 8 hours (Garage to Garage)
2. Night Halt for outstation tours will be charged Rs.100/- in addition to charges shown in column 6.
3. Detention is charged after 8 hours duty. P.S Rate subject to revision.

- **Hiring out of Boats**

Bookings for boats can be done through Central Reservation Office (Phone Nos. +91 0832 2438866/2437701/2438002/2438003) – Fax No. +91 0832 2438126. Email: reservations@goa-tourism.com or Santa Monica Jetty (Phone Nos. +91 0832 2438754 /2437496) or any of GTDC Residencies/Facilitation Counters.

#### **Boats with capacity**

<b>Boats</b>	<b>Capacity</b>
<b>Santa Monica</b>	250
<b>Shantadurga</b>	140

**4-Seater Rowing/Pedal Boats** – available at Mayem Lake View for boating purpose.

- **Facilitation Counters:**

We have 6 facilitation counters at various locations like airport, railway station, Bus Stands. The details of the same are as below.

<b>Sr No.</b>	<b>Place</b>	<b>Ph. Nos./ E-mail ids</b>
1	Dabolim Airport	0832-2540031, 2540829 dabolimcounter@goa-tourism.com
2	Margao Railway Station	0832-2715851 margaocounter@goa-tourism.com



3	Santa Monica Jetty	0832-2438754 cruises@goa-tourism.com
4	GTDC Head Office	0832-2224132, 2226515,2226728 gtdc@goa-tourism.com

- **Tie-up with Travel Agents**

GTDC has dedicated travel agents who are registered with the Corporation all across India.

1. Ahmedabad	2. Amravati
3. Bangalore	4. Chennai
5. Chandigarh	6. Delhi
7. Goa	8. Hyderabad
9. Indore	10. Jaipur
11. Kolkata	12. Mysore
13. Mumbai	14. Nagpur
15. Nasik	16. Pune
17. Thane	18. Solapur
19. Ratnagiri	20. Karad

- **Housing of Shops & Shopping Complex/Restaurants**

GTDC residencies house various shops and restaurants. These services have been leased out to private enterprisers.

Place		Shops	Restaurant
a) Panaji	Residency	8 (6 occupied)	1
	Jetty Park	6	
b) Margao	Residency	12 (1 Vodafone tower)	1
c) Mapusa	Residency	7(5 occupied)	1
d) Vasco Residency		28 (26 occupied, 1 Vodafone tower)	1

a) Calangute		6	1
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Residency			
b) Calangute Residency Annexe		5	1
c) Miramar Residency		3(none occupied)+1 booth	1
d) Colva Residency		1	1
a) Farmagudi Hill Retreat		1 (Panda Bus St.), 2 Godowns	1
b) Old Goa Heritage View			1
c) Mayem Lake View			1
d) Britona Riverside			1(not operational)
Shopping Complex	Calangute - 24 Shops, 3 Restaurant		
	Mapusa - 11 Shops, 3 Offices		
	Old Goa – 8		
Restaurants	Keserval Spring (1)		
	Vagator (1)		
	Anjuna (1)		

## 1. Tips for Tourists

- Do not keep your valuables unattended during your stay at the beaches • Do not indulge in drug offences, as these are punishable under the law
- Nudity on beaches and public places is forbidden and punishable under the law
- Follow police traffic rules strictly. Keep your valid documents: driving licence, passport, etc in your possession while driving. Traffic circulation is on the left
- Do not keep your money, passport in the custody of undesirable persons
- Exchange your money through authorised banks /money changers only and insist on a receipt
- While shopping avoid touts and brokers
- Shopping is recommended from Government emporiums
- Don't purchase rail/air/bus tickets through strangers or unauthorised travel agents/tour operators but from authorised agencies/counters only
- Voltage in Goa is 220 volts AC 50 Cycles

- In case of any difficulty contact the nearest Tourist Bureau or Police Station for help
- Tourist police are situated at strategic points. Tourists are advised to contact them for any assistance required during the visit
- Always hire government approved tourist guides who invariably carry an ID card
- Smoking and spitting not allowed in public places
- Goa is a plastic free zone. Discourage any use of plastic bags etc
- Observe local traditions and customs while visiting religious places

**While on the Beach - Beach Safety Patrol (Do"s & Don"ts)**

- The lives of tourists are very precious to Goa Tourism Development Corporation. While most beaches in Goa are safe during fair weather, it is very important to follow certain rules before entering the sea.
- Locater the lifeguard on duty, consult him and then enter into the sea. Beaches that are safe on one day can be extremely treacherous on another, due to changing tidal activity.
- Always keep one person from your group on the shore to act as a lookout. He will be able to call upon the life guard should you need assistance.
- If there are no lifeguards or warning boards at a beach, consider it dangerous and do not enter.
- Entering into seawater after consumption of alcohol is highly dangerous and almost suicidal.
- Swimming in deep waters is not advisable, even for accomplished swimmers. If you do not know to swim or have not experienced swimming in the sea, do not venture beyond the depth recommended by the Lifeguard.
- Tourists visiting beaches are requested to read the Caution Boards erected at the main entrance of the beach and to follow the instructions on them.
- Bathing / Swimming in the sea during monsoons is prohibited. It is extremely dangerous and may lead to death by drowning. Even trying to stand in ankle deep waters during monsoons is dangerous as the undercurrents can sweep you off your feet and drag you into deep waters. Monsoon season normally starts around 1st June and ends around 30th September.
- Incase of emergency , please call:

Emergency	108
Police	100 / 2428000
Tourists Police	2437038
Coast Guard	1718 / 2520584
Dept. of Tourism	2438750 / 52
GTDC	2226515 / 2224132
Ambulance	102
Fire	101

Do consult the lifeguard on the beach before venturing into the water

**GTDC accommodation Tariff - 01/04/2014 to 31/03/2015 (Luxury & service tax extra)**

Residency	No Of Rooms	Season 01-04-2014 to 15-06-2014 01-10-2014 to 23-12-2014 02-01-2015 to 31-03-2015					Peak Season 24-12-2014 to 01-01-2015					Off Season 16-06-2014 to 30-09-2014				
		Dbl. Room	Ac Room	Dlx Room	Suite Room	Dom. Per bed	Dbl. Room	Ac Room	Dlx Room	Suite Room	Dom. Per bed	Dbl. Room	Ac Room	Dlx Room	Suite Room	Dom. Per bed
Panaji	45		1920	2400				3000-R	4000				1400-R	1720		
			2220					3500-F					1570-F			
Margao	70	1270	1570		2560		1940	2330			3400		950	1100		1800
		1020					1460-co						790-co			
Mapusa	48	1100	1430		1790		1470	2030			2580		850	1040		1330
Vasco	63	1300	1920				1750	2470					950	1280		
		1080					1440-R						760-R			
Dalangute	54			3600	4200				6500(RF)	7000					2500(RF)	2500
				3400					6000(RS)						2100(RS)	
				3500					6100(CF)						2200(CF)	
Gal (Anx)	30	1650	1910				2200	3000					1040	1220		
			1100					1990(SO)						900(SO)		
Miramar	60		2495	2990	2990			3500	4800	4800				1780	2410	2410
Galva	47	1650	2340				2495	4600-F					1040	1550-F		
			2220					4300-C						1460-C		
Farmagudi	39	1049	1310		1920	200	1210	1540			2670	220	800	970		1600 150
Old Goa	45	980	1250	1680			1110	1520	1870				670	850	1030	
Mayem	17	1049	1380	1710	2200	200	1140	1410	1760	2340	220	220	760	920	1150	1510 150
Britona	6					200						220				150

(SO)-single occupancy, (C)-Cottage, (F)-Front side, (S)-Side, (RF)-Resort Front, (CF)-Cottage Front, (RS)-Resort side, (Re)-Rear side, (Co) - Corner